

Aging and Disability Services

An Office of the Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

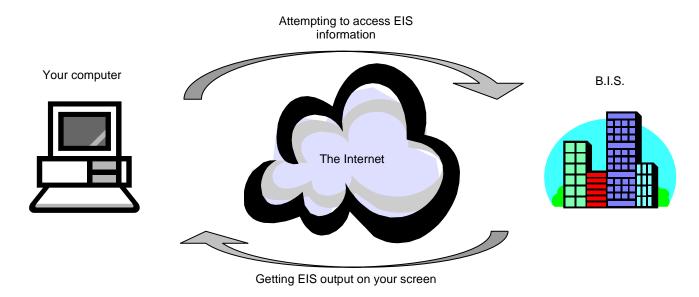
OADS Developmental Services EIS PCP Assessment USER MANUAL

Contents

What is EIS	1
COMPONENTS	2
ACCESSING EIS	3
THE EIS HOME PAGE	5
NAVIGATING IN EIS	6
LOCATING AND ANCHORING A PERSON	7
ADD PERSON TO MY CLIENT LIST IN MY EVENTS	10
ACCESSING AND UPDATING AN OPEN PCP ACCESSMENT	13
ADDING AN INITIAL PCP ASSESSMENT (CM ONLY)	16
CREATING A NEW VERSION FROM A COMPLETED PCP ASSESSMENT (CM ONLY)	21
LOCKING A COMPLETED PCP ASSESSMENT (CM ONLY)	25
ATTACHING THE DS PLAN REVIEW NOTE (CM ONLY)	26
PRINTING THE DS PCP FORM	30
Assistance with EIS	32

What is EIS

The EIS is an Enterprise Information System that is used to track data for all people and organizations related to or served by the Department of Health and Human Services, Aging and Disability Services. The EIS allows for the integration of data across all service populations and providers.



Think of the EIS as a toolbox, from which you will be able to pull tools that will help you with your job; and just as every carpenter knows, you have to know which tool to use to get the job done right.



Components

EIS is comprised of several component systems. These are tools in the EIS toolbox available to help you do your job. Each user profile within the system has access to specific tools. For PCP users, the tools are:

Component	Description
People	Information for all people related to or served by the Office of Aging and Disability Services.
My Events	Utilized for quick access to clients by adding available clients to My Clients list.
Assessments	Used for all sorts of assessment tools. The PCP assessment will be located in this menu.
Notes	Allows for capturing narrative text on service recipient's PCP and related team meetings notes. Notes will be attached directly to the PCP through the Notes region of the PCP assessment.

Accessing EIS

You will be accessing the Enterprise Information System (EIS) through the Internet using Internet Explorer. The link to EIS can be found from the Behavioral Health Data Center home page. (**Note: EIS will ONLY work with the Internet Explorer browser. Currently, EIS has only been tested to up to Version 8 of EIS. If you happen to have a newer version, please contact your local IDS (Incident Data Specialist) within your District for instructions on how to make your system compatible. **)

http://www.maine.gov/dhhs/bh/EISsystem/InternetIndex.html

Above is the web address to the Behavioral Health page. This page provides you with the button to Log onto EIS. (**Note: This should be the page that you bookmark (favorite) and/or create a shortcut for your desktop**):

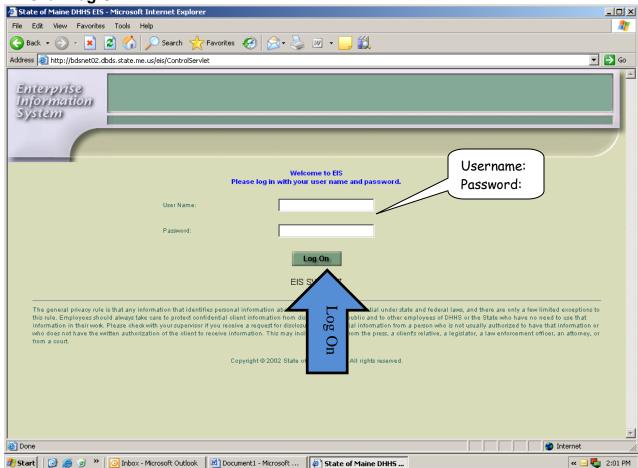
1. *Click* on the *Log onto EIS* button 🥭 EIS Index - BH DHHS; - Windows Internet Explorer provided by IE8 Policy Ver.8 - State of Ma http 🛂 🗟 😉 🗶 🛂 File Edit View Favorites Tools Help A Page - Safety - Tools - Q-Maine.gov Agencies | Online Services | Help | Q Search Maine.gov Page Tools Department of Health and Human Services Search Maine People Living Safe, Healthy and Productive Lives DHHS → Behavioral Health → EIS Index + A | - A | Tues 4 June 2013 Forms/Protocols Behavioral Health Enterprise Information System (EIS) Access Requirements (Internet) For External Users Only Data Modifications This secure, HIPAA compliant application is geared toward treatment data collection to manage the data for the Mental Health, Resource Access Forms Developmental Services and Children's Behavioral Health clients of the department. Demographics, treatment plans, Developmental Service member specific rates, progress notes and wait list information are a few of the areas this application focuses on Log onto EIS 211 Social Services Help The HelpDesk phone number for EIS questions is 624-7350. For a free viewer or to request a hard copy Credits Information Tools DHHS √ Trusted sites

This will bring you to the **Log on** screen for EIS. This is where you will enter your *Username* and *password*.

Username:

Password: (it is case sensitive).

2. Click Log On



(If you try three times and lock yourself out of the system then you will need to contact Lisa Merrill to reset your password)

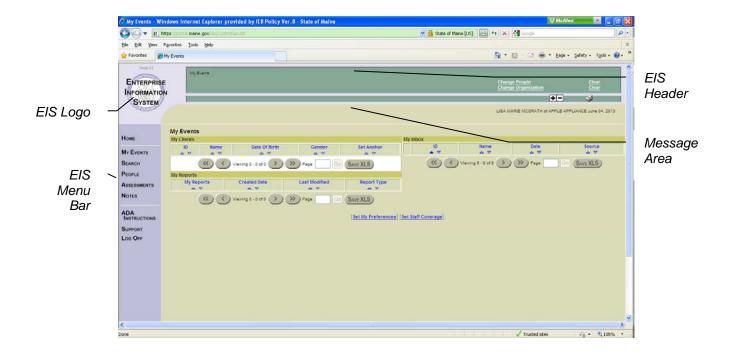
• 493-4121 <u>Lisa.Merrill@maine.gov</u>

Note:

Your username is unique to you and it determines your security access in the EIS system. If you find that you need additional information or functionality that you cannot currently access, contact your supervisor.

The EIS Home Page

The first page of the EIS that appears after logging on is the *Home* page. You can access this page at any time by clicking *HOME* in the EIS menu bar.

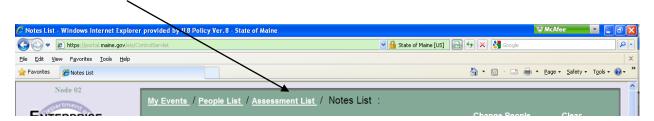


Note:

The EIS system has a security feature that logs you off the system if you do not use it for 33 minutes.

Navigating in EIS

At the top of every EIS screen (in the EIS header) is a navigation bar that can be used to go back to previously visited screens. It looks like this (once you have navigated through the system):



In addition, on some list pages, *PREVIOUS PAGE* and *NEXT PAGE* buttons appear at the bottom to aid in navigating through a longer list.



Your **BACK** and **FORWARD** buttons in Internet Explorer should **NOT** be used to navigate, because you will lose your history and your changes will not save.

Note:

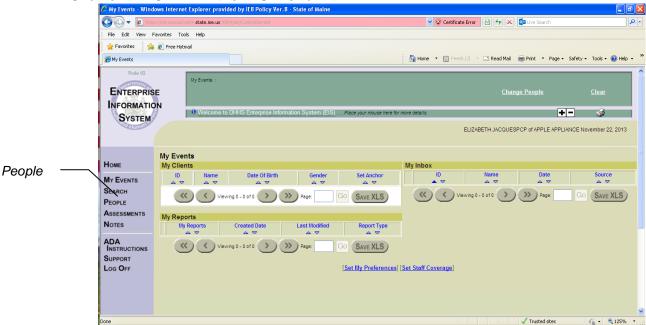
To minimize Internet Explorer tools, press the **F11** key on your keyboard. Press **F11** again to bring them back.

Locating and Anchoring a Person

There are multiple ways to locate a person within the EIS system,

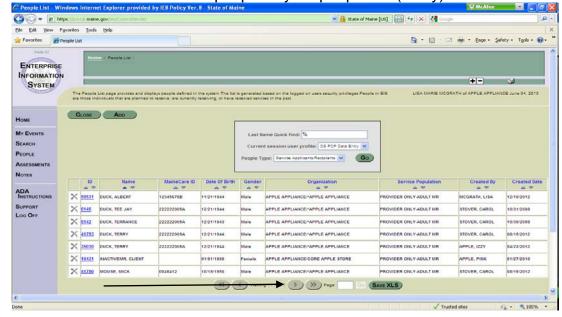
Locate person through People Menu

1. Click on **PEOPLE** in the EIS Menu.

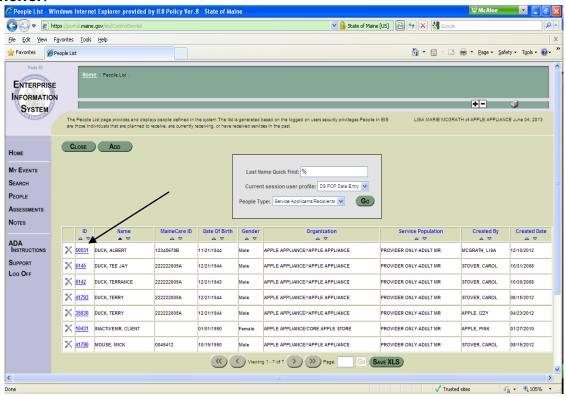


2. View the *People List* page.

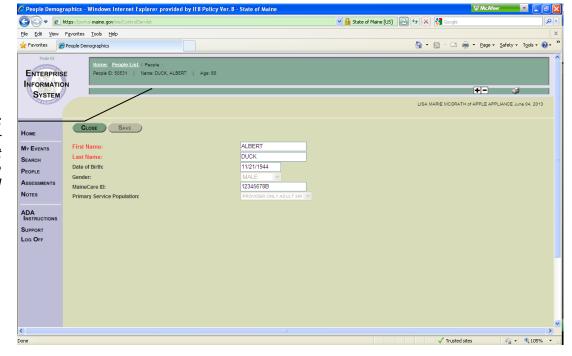
3. Click on **NEXT** to see additional people in your people list (if any).



Click on your designated individual's *ID* number (to the left of their name) to *Set Anchor*.



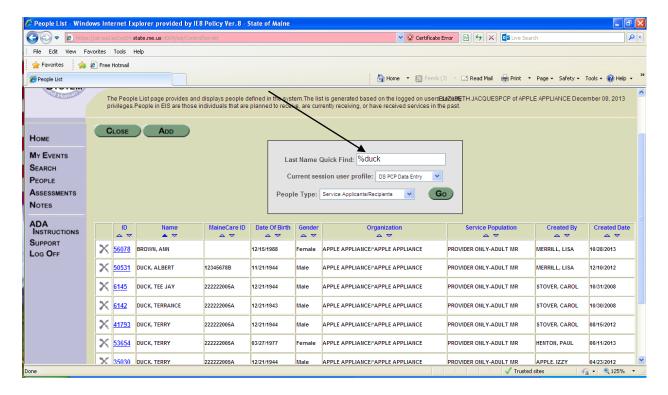
Now that the person has been <u>set as an anchor</u>, all navigation through the system is connected directly to that person and lists will be filtered to show only those items directly connected to them.



Name in EIS header indicating that they are anchored

Helpful Hint:

You may also type in the beginning of the individual's last name before the % symbol in **LAST NAME QUICK FIND** and then click the **GO** to find your individual.

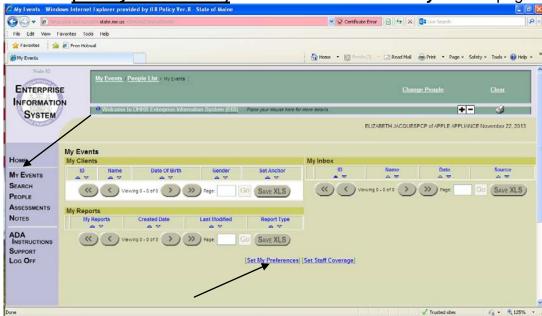


Remember to Click on your designated individual's *ID* number (to the left of their name) to *Set Anchor* before proceeding to the next step.

Locate person from My Clients List in My Events Menu

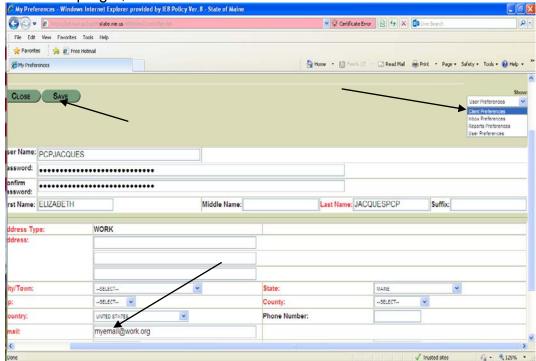
Add Client to My Clients in MY EVENTS page

1. Click on (Set My Preferences) located bottom middle of My Events page.

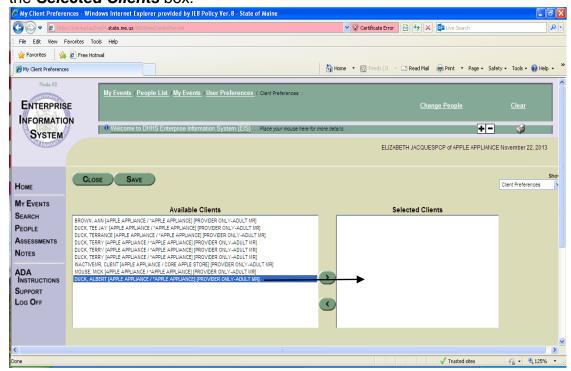


2. Add your e-mail address to profile page, **SAVE**.

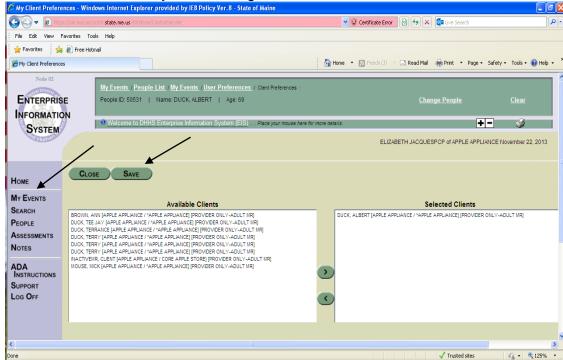
3. Scroll to top right, CLICK show menu and select *Client Preferences*.



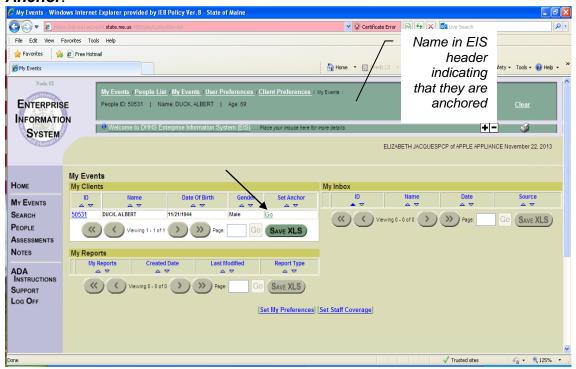
4. Click on *clients name* in **Available Clients** list, Click > button to move client to the **Selected Clients** box.



5. SAVE and return to My Events Page.



6. Click on your designated individual's **GO** (to the right of their name) to **Set Anchor**.



Now that the person has been set as an anchor, all navigation through the system is connected directly to that person and lists will be filtered to show only those items directly connected to them.

Helpful Hint:

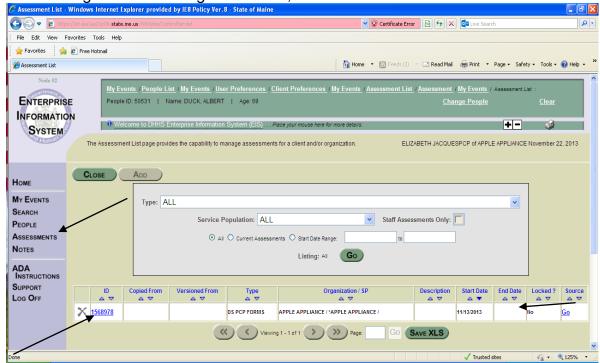
If you press the *CTRL* key on your keyboard and use your scroll ball on your mouse, you can make the text on the screen larger or smaller.

Helpful Hint:

Clicking on HOME, PEOPLE, MY EVENTS, or logging off the EIS system will clear the anchor point .

Accessing and Updating an Open PCP Assessment

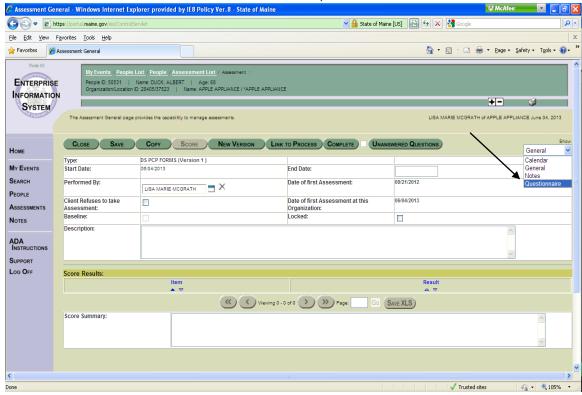
1. After setting anchor to designated client, select **Assessments** from EIS Menu.



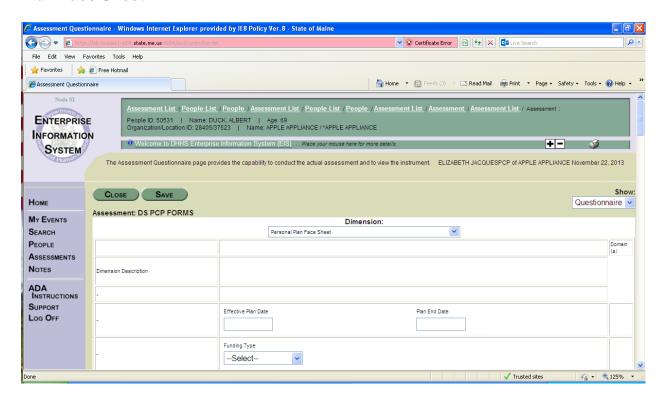
This brings you to the assessment list page. (**NOTE**Providers will not see the Open Assessment until the Case Manager enters an initial PCP assessment.) Case Manager's see page 16 to "Open an initial PCP Assessment".

- 2. You will notice that you now have a **DS PCP FORM** listed for the client that you anchored on.
- 3. Click on the <u>ID</u> number corresponding to the Open Assessment (No End Date) **DS PCP FORMS**.
- 4. The system will bring you to the Assessment General page.

5. In order to access the PCP information, click on the **Show** menu located on the right hand side of the **General Assessments** screen, and then click on **Questionnaire**.



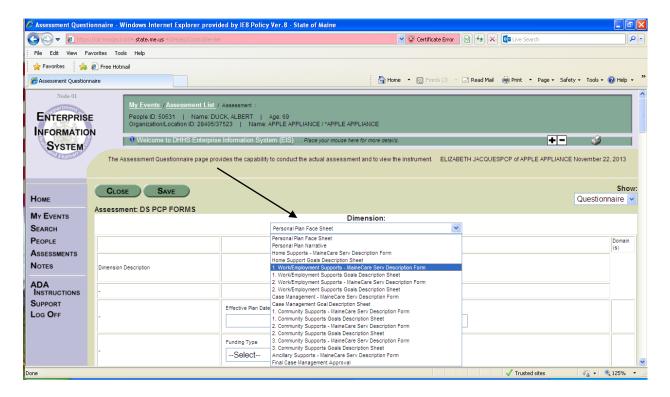
You will then be brought to the first **Dimension** of the **PCP Assessment, Personal Plan Face Sheet**.



Assessments are made up of several Dimensions. The PCP Assessment also has many dimensions in order to capture all of the information related to the PCP.

In order to access the specific dimensions, click on the drop down titled **Dimensions** in the middle of the page.

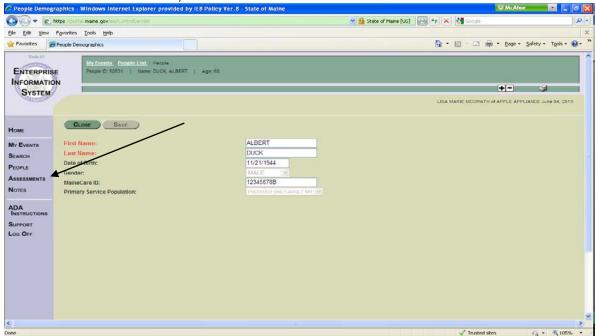
(**NOTE** Remember to click the Save button before moving on to another Dimension):



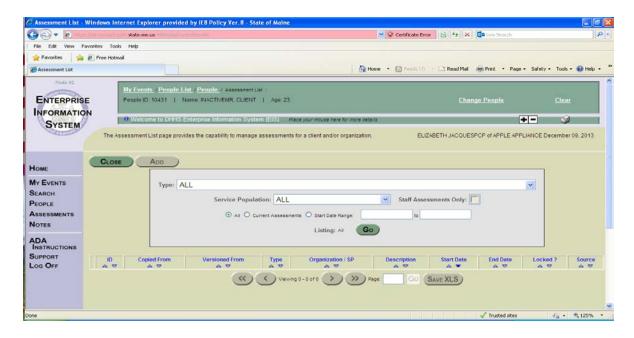
CASE MANAGERS ONLY

Adding an Initial PCP Assessment -

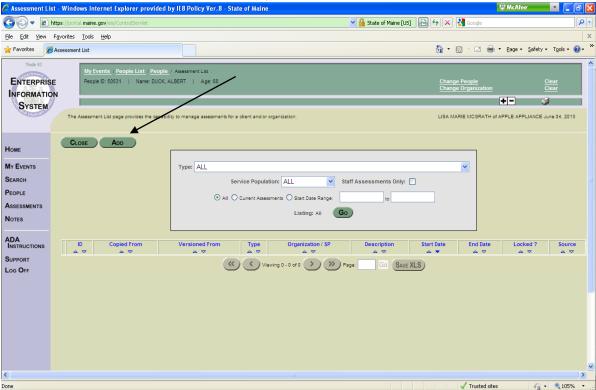
1. Once anchored on client, click on Assessments.



This will bring you to the **Assessment List** page. If you are entering an initial PCP Assessment, this page will not list any Assessments for view.

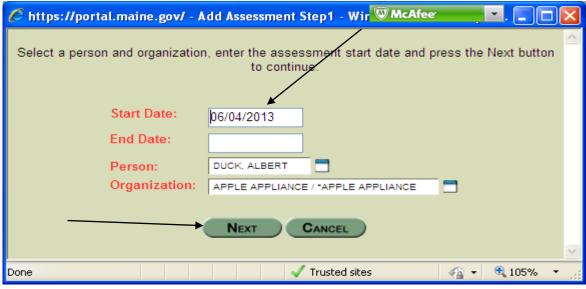


2. To create an Initial **PCP Assessment**, click the *Add* button. 🌈 Assessment List - Windows Internet Explorer provided by IE8 Policy Ver. 8 - State of Maine

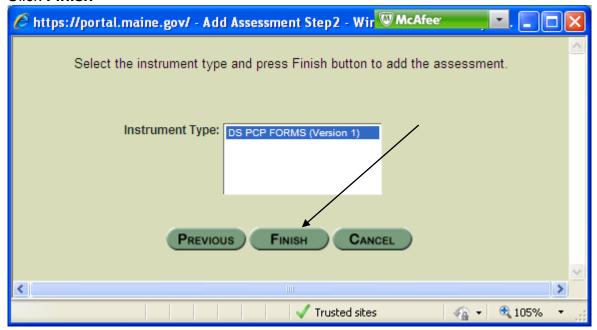


You will receive a screen asking for the Start Date of the Assessment. The system Autofills the clients name and the Organization that you, the user, is assigned to.

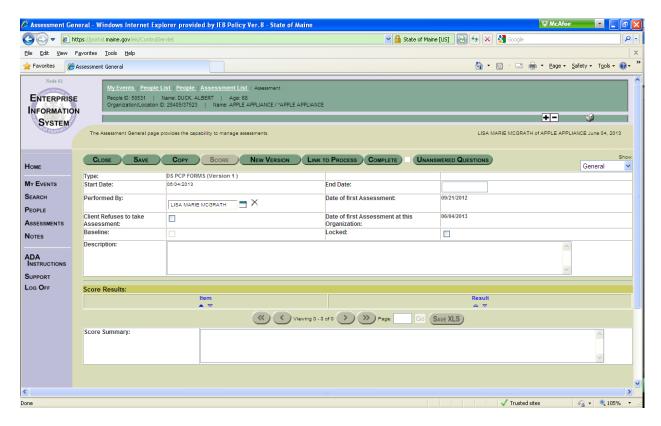
3. Please enter the **Start Date** to reflect the date of opening the assessment. Click the Next button.



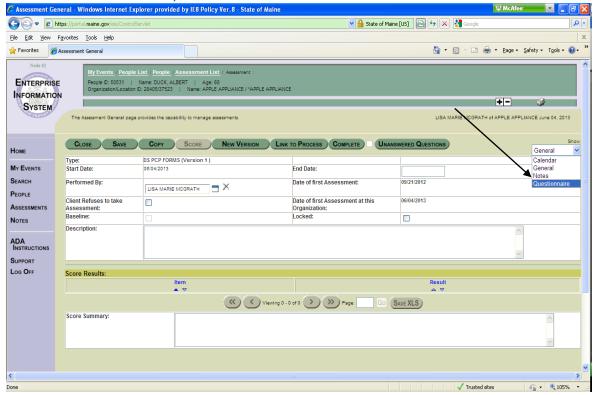
- 4. Click on the *Instrument Type*: **DS PCP Forms (Version 1)**
- 5. Click Finish



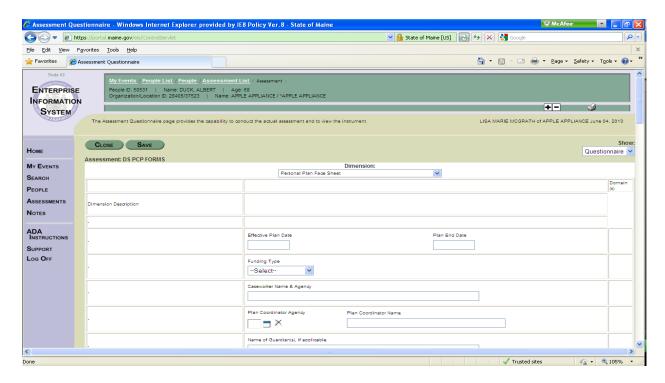
After clicking the Finish button, the system will bring you to the **Assessment General** page.



6. In order to access the PCP information, click on the **Show** menu located on the right hand side of the screen, and then click on **Questionnaire**.

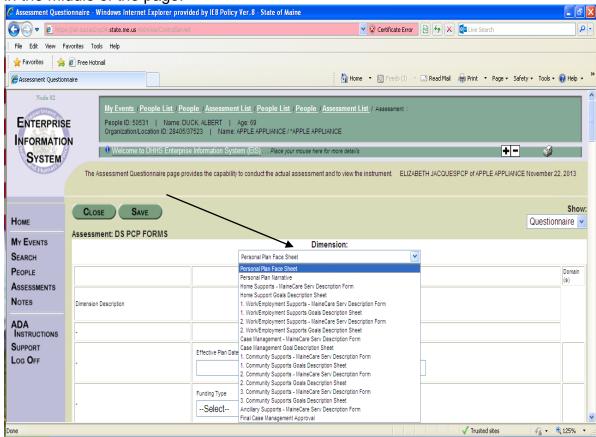


You will then be brought to the first *Dimension* of the PCP Assessment, *Personal Plan Face Sheet*.



Assessments are made up of several Dimensions. The *PCP Assessment* also has many dimensions in order to capture all of the information related to the PCP.

7. In order to access the specific dimensions, click on the drop down titled **Dimensions** in the middle of the page.



(**NOTE** Remember to click the <u>Save</u> button before moving on to another Dimension):

IMPORTANT: Once all portions of the PCP Assessment have been completed and approved by the Case Manager and/or Case Manager Supervisor, please be sure to check the **lock check box on the **Assessment General page**. This is crucial to ensuring that once finalized, the data contained in the Assessment is not altered. See page 25 Lock Completed PCP Assessment)***

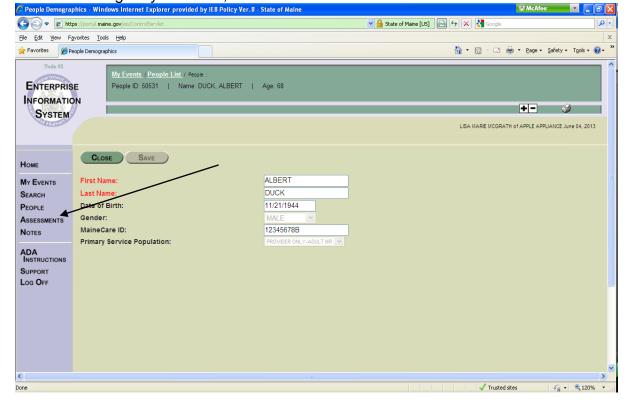
CASE MANAGERS ONLY

Create a new version for PCP changes, addendums and new annual PCP date

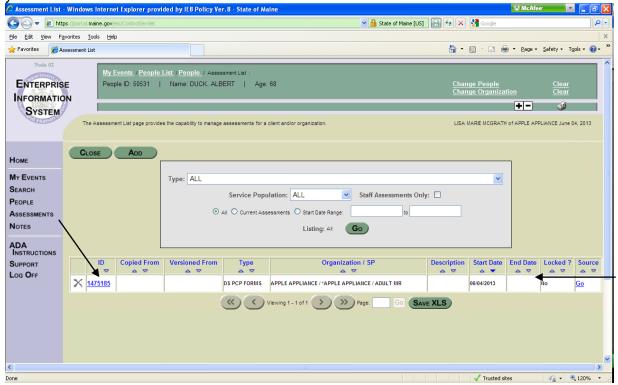
Create a NEW VERSON from a Completed PCP Assessment

1. Follow the instructions on page 7 anchoring on a client.

2. After anchoring on your client, click on Assessments in the left hand menu.

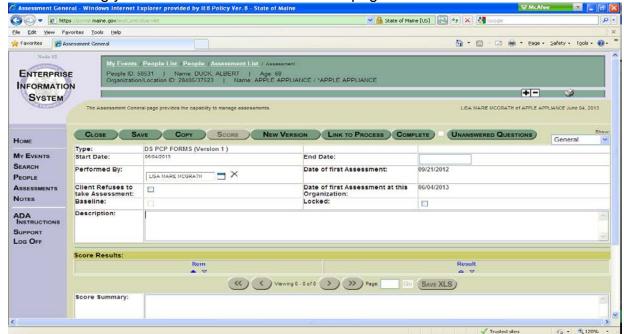


3. You will notice that you now have a DS PCP Assessment listed for the client that you anchored on.



4. To update the *PCP Assessment*, click on the <u>ID</u> # to the current (No End Date) **DS PCP FORMS** Assessment.

5. This will bring you to the **Assessment General** page.

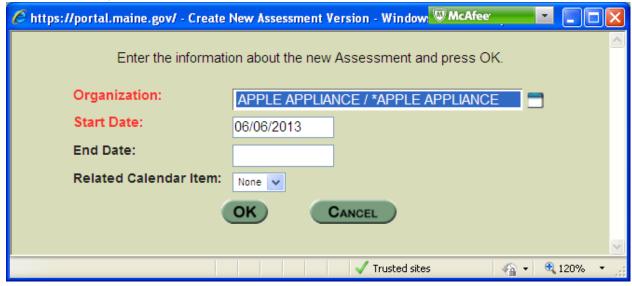


Assessment General - Windows Internet Explorer provided by IE8 Policy Ver. 8 - State of Maine V 🔒 State of Maine [US] 🔊 👣 🗶 File Edit View Favorites Tools Help 🚹 * 🔝 * 🖃 <equation-block> * Page * Safety * Tools * 🕢 * Assessment General t List / Assessment ople ID: 50531 | ENTERPRISE | Age: 68 e: APPLE APPLIANCE / *APPLE APPLIANCE Organization/Location ID: 28405/37523 INFORMATION +-SYSTEM LISA MARIE MCGRATH of APPLE APPLIANCE June 04, 2013 HOME DS PCP FORMS (Version 1) My EVENTS Start Date: 06/04/2013 End Date: Performed By: Date of first Assessment 09/21/2012 LISA MARIE MCGRATH PEOPLE Client Refuses to take Assessment: ASSESSMENTS Date of first Assessment at this 06/04/2013 Organization: Notes Raseline: Description: ADA Instructions SUPPORT Log Off Score Results: Score Summary:

6. To create a workable copy of the Assessment, click on the *New Version* button:

- 7. A screen will appear that already auto fills the *Organization* of *you the User*.
- 8. You will need to enter a Start Date for this New Version of the PCP. Leave the End **Date** blank, click the **OK** button.

Trusted sites



Your screen will refresh and bring you to the **Assessment General** page. This is now a workable document for you to make any necessary changes. By Creating a New Version of the current PCP Forms, the EIS copies all of the entered data in the Questionnaire into a workable document allowing the user to just make necessary changes.

9. Click on the **Show** menu, go to **Questionnaire**. Assessment General - Windows Internet Explorer provided by IEB Policy Ver. 8 - State of Maine (a) → (b) https://po ▼ 🔒 State of Maine [US] 🔯 😽 🗶 🛂 rtal.maine.gov File Edit View Favorites Tools Help Assessment General 🏠 • 🔝 • 🖃 ఉ • Page • Safety • Tools • 🕡 •
 My Events
 / People List
 / People
 / Assessment List
 / Assessment
 :

 People ID: 50531
 | Name: DUCK, ALBERT | Age: 68
 Organization/Location ID: 28405/37523
 | Name: APPLE APPLIANCE / *APPLE APPLIANCE
 ENTERPRISE INFORMATION +-SYSTEM LISA MARIE MCGRATH of APPLE APPLIANCE June 04, 2013 The Assessment General page provides the capability to manage assessments CLOSE SAVE COPY SCORE NEW VERSION LINK TO PROCESS COMPLETE General HOME Calenda DS PCP FORMS (Version 1) MY EVENTS General Start Date: End Date: 06/06/2013 Notes SEARCH 09/21/2012 Performed By: Date of first Assessment: LISA MARIE MCGRATH PEOPLE 06/04/2013 ASSESSMENTS Client Refuses to Date of first Assessment at this Notes Baseline: Locked: Description: ADA Instructions SUPPORT Log OFF Score Results: (Viewing 0 - 0 of 0) > Page: Go SAVE XLS Score Summary

10. Make any necessary changes in any of the dimensions.

NOTE Remember to save your changes before switching to a new dimension.

IMPORTANT: Once all portions of the PCP Assessment have been completed and approved by the Case Manager and/or Case Manager Supervisor, please be sure to check the **lock check box on the **Assessment General page**. This is crucial to ensuring that once finalized, the data contained in the Assessment is not altered. See page 25 Lock Completed PCP Assessment)***

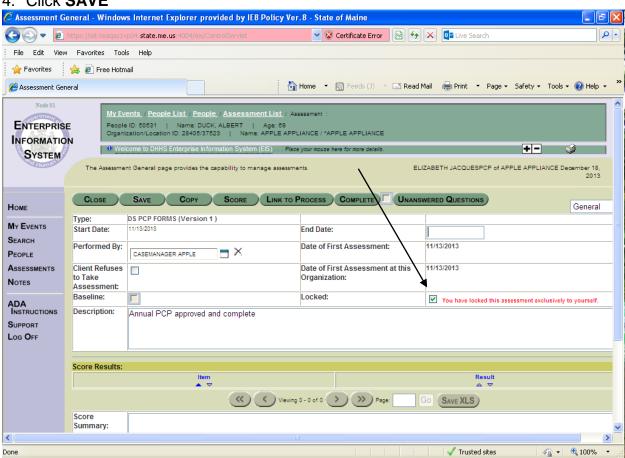
CASE MANAGERS ONLY

Lock Completed PCP Assessment

Once all portions of the PCP Assessment have been completed and approved by the Case Manager and/or Case Manager Supervisor, please be sure to check the lock check box on the Assessment General page. This is crucial to ensuring that once finalized, the data contained in the Assessment is not altered.

- 1. Open the **DS PCP Form** (no end date) for the client that you have completed and approved the PCP Assessment for.
- 2. Click Locked box.
- 3. Click **OK** to message box.

4. Click SAVE



CASE MANAGERS ONLY

Attaching the DS Plan Review Note

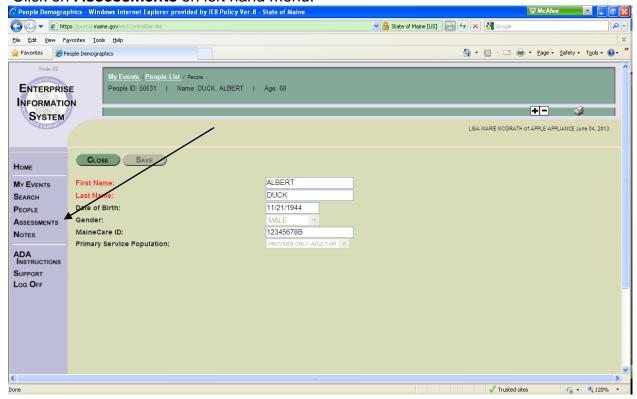
The **DS Plan Review Note** is a note specific to the annual PCP, and is a place to document quarterly and semi-annual PCP reviews. This note is **attached** to the **DS PCP Assessment**.

NOTE:

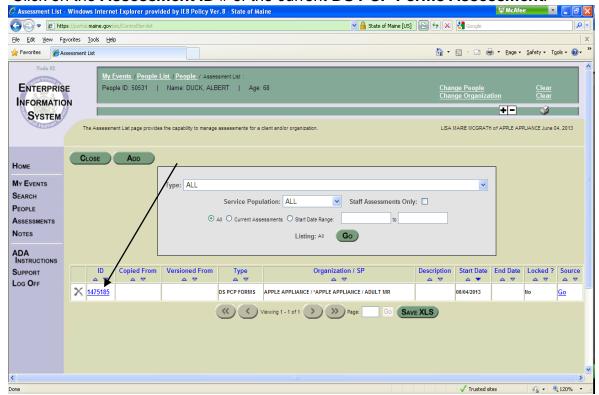
If changes/modifications are done to the Plan then the Assessment needs to be Reversioned and changes made (see pg. 21)

1. Follow instructions on page 7 to anchor a client.

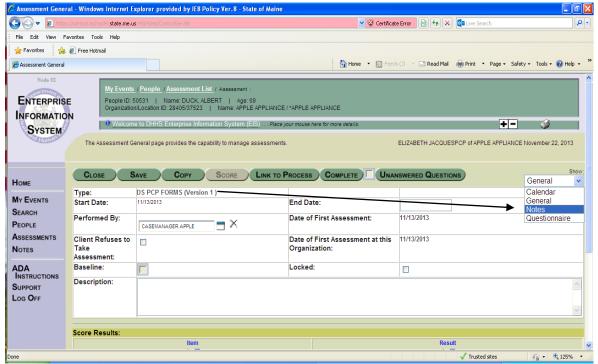
2. Click on Assessments on left hand menu.



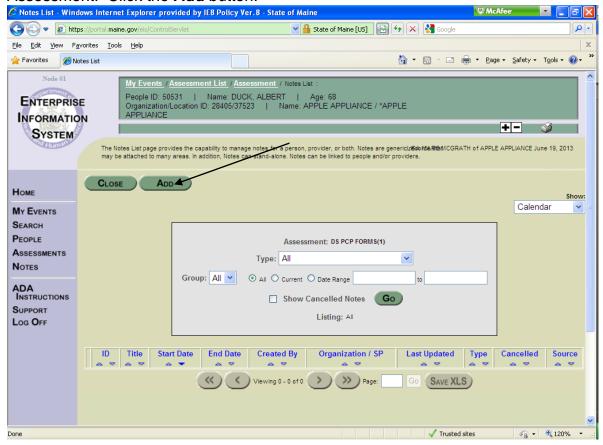
3. Click on the Assessment ID# of the current DS PCP Forms Assessment.



Click on the Show menu and select Notes from the DS PCP FORMS Assessments.

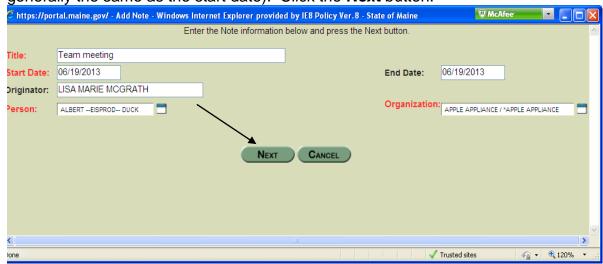


This will bring you to the *Notes List* page and will connect this Note to the PCP Assessment. Click the *Add* button.

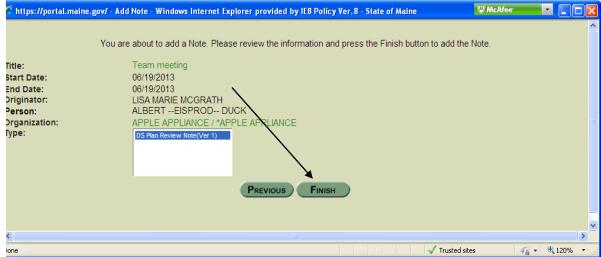


6. Please provide a *brief title* of the **Note** (**Note** please do not use clients name or intials in the **Title**).

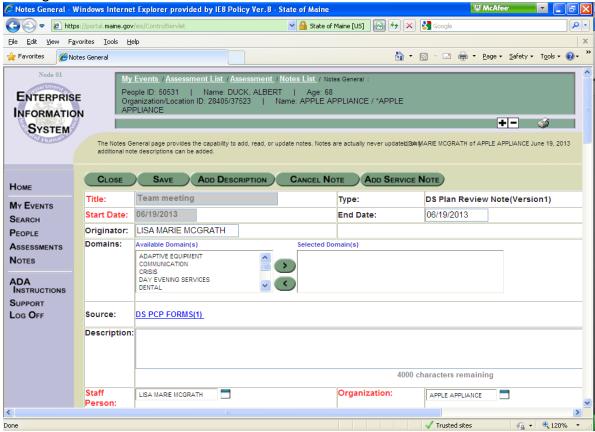
7. Enter a **Start Date** (should be the date of the meeting) and an **End Date** (Most generally the same as the start date). Click the **Next** button.



8. Click on the **DS Plan Review Note (Ver1)**; Click **Finish**.



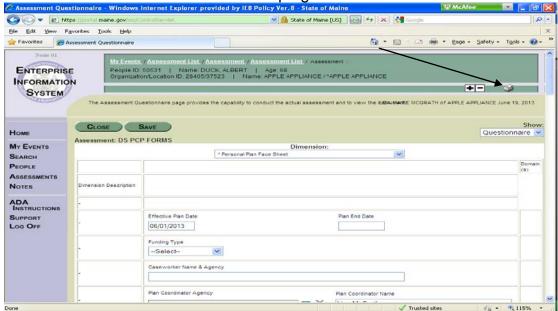
 Fill out the *Note* with information from the meeting. Please remember to Click on the <u>Save</u> button often, as this is a lengthy document. (**Note** Notes are open for editing for 24 hours.



Printing the DS PCP Form

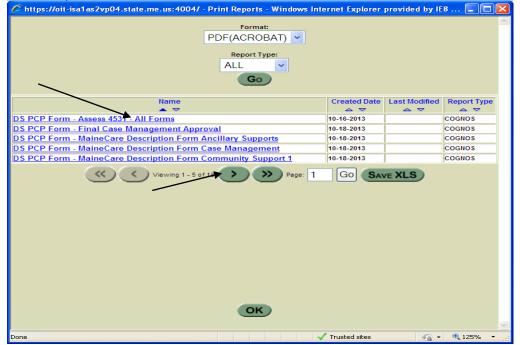
To Print the PCP Form, from the Questionnaire dimensions of the Assessment,

1. Click on the **Printer icon** in the top right hand corner.

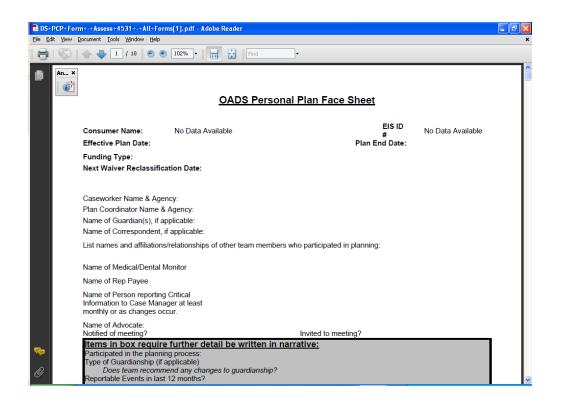


A window will open that will list available reports.

Click on the *Report* that you would like to run. Use the > button to view more available reports.



The <u>DS PCP Form-Assess 4531-All Forms</u> will bring all of the information entered in the Assessment into a PDF format that will allow you to print the entire assessment. Additional print friendly Reports are listed for individual Dementions.



Assistance with EIS

If you need assistance with EIS, please contact Lisa Merrill.

- (207) 493-4121
- Lisa.Merrill@maine.gov

If you are unable to reach Lisa, you can also contact your local IDS (Incident Data Specialist) within your District for EIS technical assistance.

District 1 & 2 (York & Cumberland)

Paul Henton

- (207) 822-0155
- Paul.Henton@maine.gov

<u>District 3 (Western Maine, Franklin, Oxford, Androscoggin)</u>

Bruce Russo

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- Bruce.Russo@maine.gov

District 4 (MidCoast, Waldo, Knox, Lincoln, Sagadahoc)

Suzanne Freitas

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- Suzanne.Freitas@maine.go

District 5 (Central Maine, Kennebec, Somerset)

Elizabeth Jacques

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- Elizabeth.Jacques@maine.gov

District 6 & 7 (Piscataquis, Penobscot, Washington, Hancock)

Suzanne Freitas

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- Suzanne.Freitas@maine.gov

District 8 (Aroostook)

Lorraine Curtis

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- Lorraine.Curtis@maine.gov